**QUALITY INNOVATION AWARD 2019**

The maximum length of the completed applications is 2 pages and max 5 pages of attachments. Please send the completed application form to mikus.zelmenis@kvalb.lv

(Note. More information about the competition and how to fill this application form can be found  [www.qualityinnovation.org](http://www.qualityinnovation.org/)

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| The official name of the organisation | | |
| Postal address | Postal code | City |
| Street address | | VAT Number |
| Billing address (if applicable and different from above) | | |
| Contact person | Telephone | Email |
| Application fee | | |
| Competition category (*Please delete unnecessary categories. An innovation may only participate in 1 category.)* | | |
| The name of the quality innovation (max. 100 characters) | | |
| A short description of the quality innovation (max. 200 characters) | | |
| Description of the innovation (Explain what is the essence of this innovation, starting point, steps taken, resources used (human and financial) and a description of how the innovation has made a difference at financially or environmentally) | | |

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| **INNOVATIVENESS** |
| Self-assessment of the innovation's novel features. How the innovation does fulfil and/or exceed the customers, society’s or environments needs in a new or significantly revised way? |
| Self-assessment of usability. How is the innovation applied in practice? Is it done systematically and according to a plan within the organisation? Is the innovation usable? |
| Learning. Is the innovation based on a new idea or discovery? Is the innovation based on a systematic development process? Does the innovation and extends existing knowledge or practice? |
| **QUALITY** |
| Self-assessment of customer orientation. How does the innovation correspond to stakeholders and customers current and/or future needs? How does the innovation fulfil and exceed their requirements and expectations? |
| Self-assessment of effectiveness. How has the innovation improved technological and commercial performance with regard to the customer and ecological / social responsibility? |